



**CHRYSLER**



**SERVICE AND WARRANTY HANDBOOK**



# NEW VEHICLE INFORMATION

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## Owner Details

Name.....

Address.....

.....

.....Postcode.....

## Selling Dealer's Stamp

## Selling Dealer's Sales Manager Signature

.....

## Vehicle Details

Model Name .....

Model Type.....

Vehicle Identification Number (VIN)

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Warranty Commencement Date.....

Registration Number .....

### IMPORTANT NOTICE

In the event that we need to contact you about your vehicle, please notify us if there is any change to name, address or ownership. Please use the "Change of Ownership" form located at the end of this handbook.

# ***CHRYSLER, KEEP IT REAL, KEEP IT GENUINE!***

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**There are three ways to keep your Chrysler  
100% Chrysler.**

## **Genuine Chrysler Service:**

Chrysler technicians and service advisors are factory trained and know your Chrysler inside and out, and help to ensure that your vehicle is running at peak performance.

## **Genuine Chrysler Parts:**

Insist on Chrysler genuine parts as these are designed to keep your vehicle running smoother for longer.

## **Genuine Chrysler Accessories:**

Personalise your vehicle with genuine Chrysler accessories which have been designed with your needs and your vehicle in mind. That translates into a real difference in fit, engineering, materials, testing and safety. It's all to pass the ultimate test - how they look, perform and last on your vehicle.

For further information, visit:

**[www.chrysler.com.au](http://www.chrysler.com.au)**

or phone

**1300 005 337**

to locate your nearest  
authorised Chrysler dealer.

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- A. **Vehicle operators should ensure that they are fully aware of the contents of the vehicle handbook and have familiarised themselves with the vehicle before driving.**
- B. **The routine maintenance schedule in this handbook supersedes that laid out in the operating information/owners manual.**
- C. **All material contained in this publication is based on the latest information available at the time of publication approval. DaimlerChrysler reserves the right without notice to publish revisions at any time.**

After you have read this manual, it should be stored in the vehicle for convenient reference and remain with the vehicle when sold.

## **ETHANOL IN PETROL**

***DaimlerChrysler recommends that your vehicle be operated on fuel containing no more than 10% ethanol. Use of fuel with an ethanol content higher than 10% may result in engine malfunction, starting and operating difficulties and materials degradation. These adverse effects could result in permanent damage to your vehicle. Purchasing your fuel from a reputable supplier may reduce the risk of exceeding this 10% limit and/or of receiving fuel with abnormal properties. It should also be noted that an increase in fuel consumption can be expected when using ethanol blended fuels, due to the lower energy content of ethanol.***

# ***PRIVACY POLICY***

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At the DaimlerChrysler Group, we share your concern over privacy. Your personal information may be shared within the DaimlerChrysler Group, associated companies and third party suppliers for administration of the warranty program and promotional or marketing reasons. You may elect to have no other communication with us, other than is related to these warranty-related issues and customer satisfaction measures.

However, we wish to maintain an on-going relationship with you, as a member of the DaimlerChrysler family. This requires the use of the information provided to us, either directly or through our authorised dealer network or authorised third party suppliers. This information allows both your dealer, the DaimlerChrysler Group and third party entities to provide you with continuing support and assistance, and it helps us in the development of relevant marketing communications and special offers for your benefit.

A full copy of the DaimlerChrysler Privacy Policy may be obtained through your dealer, through a DaimlerChrysler office or on our website [www.daimlerchrysler.com.au](http://www.daimlerchrysler.com.au). You are entitled to access any information we have collected about you. Full details of this process is defined within our Privacy Policy. Put simply, all you have to do is notify DaimlerChrysler of your request in writing marked to the attention of Chrysler Jeep Dodge National Sales Manager at PO Box 4214, Mulgrave, VIC 3170 or make the request via our website.

## 1. YOUR RIGHTS UNDER THESE WARRANTIES

The warranties contained in this handbook are the only express warranty that DaimlerChrysler makes for your vehicle. These warranties give you specific legal rights.

All warranties implied by law are excluded to the full extent permitted by law.

## 2. WHAT IS COVERED

### 2.1 BASIC WARRANTY

#### A. What is Covered at No Cost to You

The Basic Warranty covers the cost of parts and labour needed to repair any defective item on your vehicle - that is, defective material, workmanship, or factory preparation. You pay nothing for these repairs. These warranty repairs or adjustments - including all parts and labour connected with them - will be made by your authorised dealer at no charge, using new or re-manufactured parts. There is a list of excluded components/services on page 9-11. Tyres are covered by their manufacturer's warranty (see item 2.1B).

#### B. Tyres Are Covered by Other Warranties

Tyres are not covered by the Basic Warranty and instead are covered by separate warranties offered by their makers.

#### C. Towing Costs Are Covered Under Certain Circumstances

The Basic Warranty covers the cost of towing your vehicle to the nearest authorised dealer if your vehicle cannot be driven because a covered part has failed.

#### D. When it Begins

The Basic Warranty begins on either of the following dates, whichever is earlier:

- The date of first registration of the vehicle; or
- The date when the car was first registered and put into service - for example as a dealer demonstrator or as a company car.

#### E. When it Ends

The Basic Warranty lasts for 36 months from the date it begins or for 100,000 kilometres on the odometer, whichever occurs first. But the following items are covered only for 12 months or for 20,000 kilometres on the odometer, whichever occurs first:

# WARRANTY

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- Brakes (disc rotors, pads, linings, and drums);
- Wiper blades;
- Clutch discs; and clutch plate;
- Adjustments;
- Tyre balancing; and wheel alignment (accepted once only during first 36 months);
- All filters;
- All drive belts;
- All light bulbs;
- All fuses;
- Paint finish;
- Interior soft trim (seat cushions and covers, headrests, sun visors, carpet, hoodlining, door trim inserts, cargo nets).

Note: The basic warranty on vehicles that are used as Taxis is 12 months or 100,000 kilometres on the odometer, whichever occurs first.

## F. Registration and Operation Requirements

The Basic Warranty covers your car only if;

- It was built for sale in the country in which it was purchased;
- It's registered in the country in which it was purchased;
- It's driven mainly in the country in which it was purchased; and
- It is operated and maintained in the manner described within this Handbook.

## G. If Your Vehicle Leaves the Country Which It Was Built For

Except as required by law, DaimlerChrysler will not provide warranty coverage for vehicles exported from the country which they were built for.

## 2.2 CORROSION WARRANTY

### A. Description of Coverage

This warranty covers the cost of parts and labour needed to repair or replace any outer-body metal panel (one that is finish-painted and that someone can see when walking around vehicle) that gets holes from rust or other corrosion. If a hole occurs because of something other than corrosion, this warranty does not apply. Cosmetic or surface corrosion - resulting, for example, from stone chips or scratches in the paint - are not covered. For more details on what is not covered by this warranty, see 3.6.

### B. How Long It Lasts

This warranty starts when your Basic Warranty begins under 2.1 (D), and lasts 3 years/100,000 kilometres, whichever occurs first.



## 3. WHAT IS NOT COVERED

### 3.1 MODIFICATIONS NOT COVERED

#### A. Some Modifications do not Void the Warranties But Are not Covered

Certain changes that you might make to your vehicle do not, by themselves, void the warranties described in this handbook. Examples of some of these changes are:

- Installing non-genuine parts, components, or equipment (such as a non-genuine radio or other accessories), even if such components are installed by an authorised Dealer or other qualified persons.
- Using special non-genuine materials or additives.

Your warranty does not cover any accessory, component or part that DaimlerChrysler did not supply. Nor do they cover the costs of any repairs or adjustments that might be caused or needed because of the installation or use of non-genuine parts, accessories, components, equipment, materials or additives.

Examples of the types of alterations not covered are:

- Installing accessories - except for genuine parts accessories approved for dealer installation - such as sunroof, window tinting, trailer hitches, and theft alarm systems;
- Applying rustproofing or other protection products; or
- Using any refrigerant that DaimlerChrysler has not approved.

#### B. Modifications That Will Or May Void Your Warranty

Examples of modifications that will void your warranties include disconnecting, tampering with, or altering the odometer will void your warranty, unless your repairing dealer technician follows the legal requirements for repairing or replacing odometers. Attaching any device that disconnects the odometer will also void your warranty.

In the event that (a) non-DaimlerChrysler approved “lift -kits” are fitted to the suspension of your vehicle; (b) non-DaimlerChrysler approved suspension, driveline, engine or steering modifications are fitted to your vehicle; (c) non-original specification tyre rims are fitted to your vehicle then, the warranty will not cover these unauthorised after-market modifications or components or part of the vehicle that are damaged or need to be repaired or a direct or indirect result of the fitment or operation of the unauthorised after-market modification will void your warranty.

### 3.2 ENVIRONMENTAL FACTORS NOT COVERED:

Your warranty does not cover damage caused by environmental factors such as airborne fallout, chemicals, tree sap, salt, ocean spray, acid rain, and road hazards. Nor does your warranties cover damage caused by hailstorms, windstorms, tornadoes, cyclones, sandstorms, lightning, floods, and earthquakes.

# WARRANTY

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## 3.3 MAINTENANCE COSTS NOT COVERED

Your warranty does not cover the costs of repairing damage caused directly or indirectly by poor or improper maintenance. Nor do they cover damage caused by the use of contaminated fuels, or by the use of fuels, oils, lubricants, or fluids other than those recommended in your Owners Manual/Operating Information.

The warranty does not cover the costs of your vehicle's normal or scheduled maintenance - the parts and services that all vehicles routinely need. Examples of some of these parts and services, which your warranties do not cover include:

- Lubrication;
- Engine tune-ups;
- Replacing filters, coolant, spark plugs or fuses (unless those costs result from a covered repair);
- Cleaning and polishing; and
- Replacing worn wiper blades, worn brake pads and linings, or clutch linings.

## 3.4 INCIDENTAL AND CONSEQUENTIAL DAMAGES NOT COVERED

Your warranty does not cover any incidental or consequential damages connected with your vehicle's failure, either while under warranty or afterward. Examples of such damages include:

- Lost time;
- Inconvenience;
- The loss of the use of your vehicle;

- The cost of rental vehicles, fuels, telephone, travel, or lodging;
- The loss of personal or commercial property; and
- The loss of revenue.

## 3.5 RACING NOT COVERED

Your warranty does not cover the costs of repairing damage or conditions caused by racing, nor do they cover the repair of any defects that are found as the result of participating in a racing event.

## 3.6 CERTAIN KINDS OF CORROSION NOT COVERED

Your warranties do not cover the following:

- Corrosion caused by accident, damage, abuse, or vehicle alteration;
- Surface corrosion caused by such things as industrial fallout, sand, salt, hail, and stones;
- Corrosion caused by the extensive or abnormal transport of caustic materials like chemicals, acids or fertilisers; and
- Corrosion of special bodies, body conversions, or equipment not made or supplied by DaimlerChrysler.

### 3.7 OTHER EXCLUSIONS

Your warranty does not cover the costs of repairing damage or conditions caused directly or indirectly by any of the following:

- Fire or accident;
- Abuse or negligence;
- Misuse - for example, driving over curbs or over loading your vehicle;
- Tampering with the emission systems, or with a part that could affect the emission systems;
- Use of used parts, even if they were originally supplied by DaimlerChrysler (however, authorised DaimlerChrysler or remanufactured parts are covered); or
- Any changes made to your car that do not comply with DaimlerChrysler specifications.

### 3.8 TOTAL LOSS, SALVAGE, JUNK, OR SCRAP CARS NOT COVERED

A vehicle has no warranty coverage of any kind if:

- The vehicle is declared to be a total loss by an insurance company.
- The vehicle is rebuilt after being declared to be a total loss by an insurance company; or
- The vehicle is issued a certificate of title indicating that it is designated as “salvage”, “junk”, “rebuilt”, “scrap”, or some similar word.

## 4. HOW TO GET WARRANTY SERVICE

### 4.1 WHERE TO TAKE YOUR VEHICLE

DaimlerChrysler generally recommends that you take your vehicle to the dealer where you bought it. But any authorised dealer can work on your vehicle., refer to page 35.

Except in emergencies (see 4.2), only an authorised dealers may perform warranty service on your vehicle free of charge.

### 4.2 EMERGENCY WARRANTY REPAIRS

In case of emergency repairs you should endeavour to contact your selling dealer and request authorisation for such emergency repairs.

# WARRANTY

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## 5. HOW TO OBTAIN WARRANTY

### 5.1 STEPS TO TAKE

#### A. In General

Normally, warranty problems can be resolved by your authorised dealer's sales and service departments. That is why you should always talk to your dealer's service manager or sales manager first. But if you are not satisfied with your authorised dealer's response to your problem, DaimlerChrysler recommends that you do the following:

**STEP 1:** Discuss your problem with the owner or general manager of the authorised dealership.

**STEP 2:** If your authorised dealership still cannot resolve the problem, contact your nearest regional office. You will find the address in 5.2.

#### B. What DaimlerChrysler Will Do

Once you have followed the two steps described in 5.1(A), a DaimlerChrysler representative will review your situation. If it is something that DaimlerChrysler can help you with, DaimlerChrysler will provide your authorised dealer with all the information and assistance necessary to resolve the problem. Even if DaimlerChrysler cannot help you, DaimlerChrysler will acknowledge your contact and explain DaimlerChrysler's position.

### 5.2 DaimlerChrysler REGIONAL OFFICE LOCATIONS

Below are the address and telephone numbers of DaimlerChrysler regional offices that can help you wherever you happen to be.

DaimlerChrysler Australia/Pacific Pty. Ltd., regional offices are as follows:

NSW	75 Ashford Avenue Milperra NSW 2214 Phone: (02) 9774 0777 Fax: (02) 9774 0910
VIC/TAS/WA/SA	44 Lexia Place Mulgrave VIC 3170 Phone: (03) 9566 9266 Fax: (03) 9566 6277
QLD/NT	1699 Ipswich Road Rocklea QLD 4106 Phone: (07) 3275 8711 Fax: (07) 3275 8770

## 6. OTHER INFORMATION ABOUT YOUR WARRANTIES

### 6.1 EXCHANGED PARTS MAY BE USED IN WARRANTY REPAIRS

In the interest of customer satisfaction, DaimlerChrysler may offer an exchange service on some vehicle parts. This service is intended to reduce the amount of time your vehicle is not available for your use due to repairs. Parts used in exchange service may be new, remanufactured, reconditioned, or repaired, depending on the part involved.

All exchange parts that might be used meet DaimlerChrysler standards, and have the same warranties as new parts.

Examples of the kinds of parts that might be serviced in this way are:

- Engine assemblies;
- Transmission assemblies;
- Instrument cluster assemblies;
- Radios, tape and CD players; or
- Powertrain control modules.

### 6.2 PRE-DELIVERY SERVICE

A defect or damage to the mechanical, electrical, sheet-metal, paint, trim, and other components of your vehicle may have occurred at the factory or while it was being shipped to the dealer.

Such a defect or damage is usually detected and corrected at the factory. In addition, authorised dealers must inspect each vehicle before delivery. They repair any defects or damage detected before the vehicle is delivered to you.

### 6.3 PRODUCTION CHANGES

DaimlerChrysler and its authorised dealers reserve the right to make changes in vehicles built or sold by them at any time without incurring any obligation to notify you of such changes to make the same or similar changes on vehicles previously built or sold.

## 7. SERVICE RECORDS

It is your responsibility to properly maintain and operate your vehicle. Follow the instructions contained within this handbook.

Regular, scheduled maintenance is essential for trouble-free operation. Any deemed faults should be notified to your dealer for clarification as soon as possible.

To ensure your continued warranty coverage, DaimlerChrysler requires you to keep track of scheduled maintenance either by having your service provider routinely fill out the service records or by keeping receipts or other documentation of work you have had done on your vehicle.

# WARRANTY

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DaimlerChrysler recommends that you return to the authorised dealer from whom you bought your car for all maintenance service both during and after the warranty periods. Although you can get warranty service from any authorised dealer who sells your particular make or model, returning to your selling authorised dealer will help ensure that all your service needs are met.

DaimlerChrysler prefers that you have the normal periodic maintenance performed by an authorised dealer.

Please refer to the Maintenance Schedules within this manual for a description of the required maintenance. DaimlerChrysler strongly recommends you use genuine DaimlerChrysler parts to maintain your vehicle.

## 8. DAILY CARE

The checks listed should be performed before the vehicle is operated in order that the vehicle may be maintained in a safe and efficient condition:-

1. Check battery condition.
2. Check fuel quantity.
3. Check for fuel, oil or water leaks. (Check under vehicle when parked overnight)
4. Check rear view mirrors.

5. Check clutch & brake pedal for free travel & operation.
6. Check parking brake for proper operation.
7. Check steering wheel for operation.
8. Check all switches for proper operation.
9. Check all instruments for proper operation.

## 9. SERVICE RECOMMENDATIONS

In addition to the routine maintenance service you should check, (and correct if necessary), the following on a regular basis, as recommended in the vehicle's owners manual/operating information:

- Tyre pressure/condition;
- Level of: Engine Oil, Coolant, Brake Fluid, Windscreen Washer, Power Steering, Automatic Transaxle and Clutch (Hydraulic Clutch System only); and
- Lights/Indicators/Horn.

Please also see our recommendations about care of the body/paintwork in the vehicles owners manual/operating information.

The certainty of the benefits of DaimlerChrysler Warranty is further assured by entrusting the vehicle's service requirements to any authorised dealer because:

- They are technically equipped, trained and updated to be able to provide the quality of service that you and the product deserve.
- Their in-depth product knowledge means efficiency, excellent value and quality.
- They have access to the whole range of back-up from the worldwide DaimlerChrysler Corporation.

## 10. BODY & PAINTWORK

### Care of the Body/Paintwork

Advice is provided in the vehicle owners/operating information manual on how best to maintain your vehicle's appearance and how to help to safeguard it from corrosion damage. Please read and follow this advice.

# **CHRYSLER CUSTOMER CARE - 1800 814 440**

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## **TERMS AND CONDITIONS**

Chrysler Care is a dedicated Roadside Assistance program which will provide 24 hour roadside assistance. Chrysler Care can provide emergency accommodation, a replacement vehicle and towing as well as legal, medical and household emergency assistance.

Please read this handbook for detailed information on what to do when you require assistance, as well as an explanation of the benefits and conditions provided with this program.

Chrysler Care is available to the owner for the duration of the manufacturer's warranty period. Owners can continue to enjoy the benefits of Chrysler Care after the warranty period by purchasing annual coverage.

## **WHAT TO DO WHEN YOU NEED ASSISTANCE**

Should you require assistance simply call the Chrysler Care toll free number: 1800 814 440, which is also printed on your membership card.

Be sure to have the following information available for the customer service assistant when you call:

- Your name and breakdown location (also the nearest cross street if possible).

- Your Chrysler Care Membership Number and expiry date.
- Your vehicle registration number.
- A description of the problem and your opinion as to whether you consider towing of your vehicle is necessary.
- If possible, a telephone number on which you can be contacted.

From these details your Chrysler Care Operator will be able to arrange the necessary assistance, which may include:

- Roadside assistance.
- Recovery and transportation of your vehicle to the nearest authorised dealer or approved repair facility.
- Onward travel arrangements.
- Hotel accommodation.
- Provision of temporary replacement vehicle (rental vehicle).
- Urgent message relay service, business plans rearranged, etc.

Please do not make your own vehicle assistance/recovery arrangements through a third party, as Chrysler Care may not be able to reimburse any cost incurred.



# CHRYSLER CUSTOMER CARE - 1800 814 440

The conditions below are governed by DaimlerChrysler Australia/Pacific Pty Ltd warranty policies and therefore may be at the owner's expense.

## PROBLEM

## CHRYSLER CUSTOMER CARE ACTION

Lost Or Locked In Keys (legal ownership of the vehicle must be established).

If you lose your keys or lock them in your vehicle Chrysler Care will either, retrieve a spare key from your home; cut a new key or gain access to your vehicle. This service is limited to \$150 inclusive of GST.

Flat Battery

Flat batteries can occur for a variety of reasons. In this circumstance Chrysler Care will send help to start your vehicle or if required arrange a replacement battery.

Out of Fuel

Should you run out of fuel, call Chrysler Care and we will attend. The first 5 litres of fuel will be supplied to you at no cost.

Flat Tyre

In this circumstance Chrysler Care will send assistance.

Miscellaneous minor repairs/adjustments that immobilise your vehicle.

Temporary adjustments/minor repairs that can be performed on the spot will be carried out to ensure that your vehicle is back on the road as soon as possible.

# **CHRYSLER CUSTOMER CARE - 1800 814 440**

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## **REMAIN WITH YOUR VEHICLE**

Once assistance has been called, it is vital that your vehicle is attended. Should Chrysler Care personnel arrive at your vehicle while it is unattended and the necessary work cannot be carried out, Chrysler Care may request payment for subsequent call outs to assist with the incident.

## **COVER PROVIDED**

### **ROADSIDE RESPONSE**

For emergency assistance at home or on the road, a mobile service unit will be promptly dispatched to your location and will, on the spot, attempt to rectify problems associated with the most common elements of roadside difficulty, where possible.

### **VEHICLE TOWING / TRANSPORT / TAXI**

If your vehicle cannot be successfully mobilised at the roadside, or cannot be safely driven, it will be towed / transported to the nearest authorised dealer. In cases of extreme distance, your vehicle may be transported to a suitably equipped service centre recommended by DaimlerChrysler Australia/Pacific Pty Ltd. Chrysler Care will provide one “free” taxi ride to the maximum value of \$33.00 (inclusive of GST) to enable the vehicle’s occupants to continue their journey to the nearest town or within the same city where the breakdown has occurred.

### **ACCIDENT / THEFT**

Should you have the misfortune to be involved in an accident in your vehicle, Chrysler Care can provide assistance by arranging for a recovery unit to pick up your vehicle and transport it to an appropriate repairer. If your vehicle is stolen, Chrysler Care can provide you with the necessary advice on procedures to follow, as well as arrange alternative transport to get you home.

Please note that the cost of towing, alternative transport or accommodation etc. are the owner’s responsibility. You should notify your insurance company as soon as possible regarding the costs.

### **VEHICLE REPLACEMENT**

Where the vehicle is immobilised due to component mechanical failure more than 100km from “home base” and the driver and passengers are stranded, Chrysler Care will arrange and pay for a rental vehicle for a maximum of five days to allow continuation of the journey (rental vehicle being a standard two-wheel drive sedan). It is the responsibility and obligation of the owner to return the vehicle in the same condition that it was loaned to the owner provided by Chrysler Care to the nearest depot of the rental company. Any additional expenses incurred by the owner as a result of his/her failure to meet this obligation will be paid by the owner. Any running expenses for the rental vehicle, including fuel, tolls, insurance, excess kilometres and incidentals are the owner’s responsibility.

## **VEHICLE RELOCATION**

If the driver has left the vehicle to continue the journey (i.e. return home or proceed to the final destination) and this is a distance greater than 100km, then Chrysler Care will arrange and pay for the vehicle to be transported to the appropriate agreed place (i.e. either to home or to the ultimate destination).

## **ACCOMMODATION BENEFITS**

If, as a result of component mechanical failure, the vehicle has been immobilised and cannot be repaired in reasonable time, Chrysler Care, will arrange and pay for one night's accommodation for the driver plus passengers (to a maximum \$150.00 inclusive of GST) when the vehicle is more than 100km from home and if they decide to remain with the vehicle whilst it is being repaired locally.

## **URGENT MESSAGE RELAY**

If urgent message relay is required then Chrysler Care will arrange the following:

- Assistance with the cancellation and rebooking of any pre-arranged travel arrangements - accommodation, flight reservations etc.
- Relay urgent messages to family, friends, or business associates likely to be concerned by the disruption or delay.
- Advice on local transport options and availability.

## **GENERAL ENQUIRIES**

General enquiries regarding authorised dealer locations, open hours contact, phone numbers and names please call the toll free number **1300 005 337**.

## **LEGAL ASSISTANCE**

Telephone legal advice is available 24 hours a day on matters arising from the use or ownership of the member's vehicle. All the telephone advice is confidential and there are no consultation fees, or telephone charges. Legal advice does not extend to written advice, the preparation of briefs or personal interview.

## **MEDICAL ASSISTANCE**

Medical advice will be provided to the driver and to any direct family members travelling with the customer.

## **HOME EMERGENCY**

Should any unforeseen household emergency arise due to fire, flood, storm, earthquake, or burglary Chrysler Care will arrange for the appropriate provider to attend the member's home and minimise further loss or damage and ensure personal safety.

Chrysler Care will be responsible for arranging the assistance, however, all repair costs, supervision and authorisation of repairs are the member's responsibility.

# **CHRYSLER CUSTOMER CARE - 1800 814 440**

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## **CHRYSLER CARE WILL BE RESPONSIBLE FOR THE FOLLOWING COSTS:**

- Roadside or at home, assistance for breakdown, lost or locked keys, flat batteries, tyres or no fuel (up to the first 5 litres free).
- Towing of vehicle broken down due to component mechanical failure to nearest authorised dealer or other service centre as nominated by DaimlerChrysler Australia/Pacific Pty Ltd.
- Rental vehicle up to five days if member is stranded more than 100km from home due to a component mechanical failure and vehicle will be immobilised for more than 24 hours.
- Urgent message relay, business plans rearranged etc.
- Assisting Chrysler Care members with general enquires where possible.
- Accommodation for one night up to a maximum \$150.00 (inclusive of GST) if stranded more than 100km from home due to component mechanical failure and the member chooses to remain with the vehicle.

## **CHRYSLER CARE WILL NOT COVER THE FOLLOWING COSTS:**

- Towing, accommodation, rental vehicle/alternative transport/vehicle recovery costs incurred as a result of the vehicle being stolen or involved in a collision or accident.
- Costs incurred as a result of failures where the owner has been notified of a manufacturer's service campaign, recall or rework, and the owner has not made reasonable attempts to return the vehicle to an authorised dealer for correction.
- Costs for rental vehicles after five days or accommodation after one night.
- Bugged vehicles.
- If the vehicle is used for hire or reward.
- Breakdowns caused intentionally or by negligence on the part of the owner, the driver or one of the occupants of the vehicle.
- Breakdowns due to the use of non-authorised parts or due to alterations to the vehicle which have not been authorised by the manufacturer.
- Breakdowns due to the participation in motor sport events or in practice for such events.

- The result of war, terrorism civil unrest, earthquake, storm or other acts of God.
- Where the vehicle is broken down in a remote location being an area that is not accessible by a two-wheel drive recovery vehicle.
- For vehicles ten years or older.

## CHANGE OF OWNERSHIP

If a change of ownership during the normal warranty period, the new owner is entitled to the Chrysler Care benefits, provided the new owner completes the "Change of Ownership" coupon within this manual and mails it to DaimlerChrysler Australia/Pacific Pty Ltd, within 14 days of ownership transfer.

If you sell your vehicle after your warranty period has expired, and you have renewed your Chrysler Care membership, your membership card can be transferred to the new owner. This service is transferable but not refundable.

At the DaimlerChrysler group, we share your concern over privacy. The membership and other personal details you provide us will not be disclosed to other parties outside the DaimlerChrysler group and its authorised dealers and authorised third party service providers. You can obtain a copy of our full Privacy Policy by contacting National Sales Manager at DaimlerChrysler Australia/Pacific Pty Ltd, PO Box 4214, Mulgrave VIC 3170. Chrysler Care is offered by DaimlerChrysler Australia/Pacific Pty Ltd ABN 23 004 411 410. Chrysler Care service is provided by ETI Australia Pty Ltd ABN 52 097 227 177 trading as a company of the Mondial Assistance Group or any other service provider appointed by DaimlerChrysler Australia/Pacific Pty Ltd from time to time.

All information contained herein is correct at the time of printing (December 2006). DaimlerChrysler reserves the right to make any changes at any time, without notice. For further information, please contact DaimlerChrysler Australia/Pacific Pty Ltd.

# ***MAINTENANCE SCHEDULES***

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# CHRYSLER PETROL ENGINE MAINTENANCE

## CAUTION!

**FAILURE TO PERFORM THE REQUIRED MAINTENANCE ITEMS MAY RESULT IN DAMAGE TO THE VEHICLE.**

### At Each Stop for Fuel

- Check the engine oil level about 5 minutes after a fully warmed engine is shut off. Checking the oil level while the vehicle is on level ground will improve the accuracy of the oil level reading.
- Check the windshield washer solvent and add if required.

### Once a Month

- Check tyre pressure and look for unusual wear or damage.
- Inspect the battery and clean and tighten the terminals as required.
- Check the fluid levels of coolant reservoir, brake/clutch master cylinder, and add as needed.
- Check all lights and all other electrical items for correct operation.

### At Each Oil Change

- Change the engine oil filter.
- Inspect the exhaust system.
- Inspect the brake hoses.
- Inspect the CV joints (if equipped) and front suspension components.
- Check the automatic transmission fluid level.
- Visually check manual transaxle for leakage. Add fluid, if necessary, to maintain the proper fluid level.
- Check the coolant level, hoses, and clamps.

**NOTE: Most vehicles are operated under the conditions listed below.**

- Day or night temperatures are below 0°C (32°F).
- Stop and go driving.
- Extensive engine idling.
- Driving in dusty conditions.
- Short trips of less than 16 km (10 miles).
- More than 50% of your driving is at sustained high speeds during hot weather, above 32°C (90°F).
- Trailer towing.
- Taxi, police or delivery service (commercial service).
- Off-road or desert operation.

**NOTE: If ANY of these apply to you then change your engine oil every 6,000 kilometres or 6 months, whichever comes first.**

**Inspection and service should also be performed anytime a malfunction is observed or suspected. Retain all receipts.**

## WARNING!

You can be badly injured working on or around a motor vehicle. Do only that service work for which you have the knowledge and the right equipment. If you have any doubt about your ability to perform a service job, take your vehicle to an authorised dealer.

# CHRYSLER PETROL ENGINE MAINTENANCE

<b>SERVICE SCHEDULE</b> 2.0, 2.4, 2.7, 3.3, 3.5, 5.7, 6.1 LITRE (KILOMETRES) <i>EVERY 12,000 KMS OR 6 MONTHS, WHICHEVER COMES FIRST</i>	1.8 12,000 6 MTHS	1.8 24,000 12 MTHS	1.8 36,000 18 MTHS	4.5 48,000 24 MTHS	1.8 60,000 30 MTHS	2.1 72,000 36 MTHS	1.8 84,000 42 MTHS	4.5 96,000 48 MTHS	1.8 108,000 54 MTHS	1.8 120,000 60 MTHS	1.8 132,000 66 MTHS	4.5 144,000 72 MTHS	1.8 156,000 78 MTHS	1.8 168,000 84 MTHS	1.8 180,000 90 MTHS	7.0 192,000 96 MTHS
Change Engine Oil & Oil Filter	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Change Rear Drive Assembly Fluid						●						●				
Rotate Tyres	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Inspect Engine Air Filter (Replace if necessary)	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Replace Engine Air Filter Element		●		●		●		●		●		●		●		●
Replace Spark Plugs				●				●				●				●
Inspect Brake Pads / Linings / Rotors	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Change Automatic Transaxle Fluid & Filter				●				●				●				●
Inspect Drive Belt (Replace if necessary)		●		●		●		●		●		●		●		●
Inspect PCV Valve (Replace if necessary)			●			●			●			●			●	
Flush & Replace Engine Coolant	REPLACE EVERY 120,000KMS OR 60 MONTHS, WHICHEVER COMES FIRST															
Connect Starcan Diagnostic Tool to Vehicle & Inspect for DTCs & Module Updates	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Replace Air Conditioning Filter			●			●			●			●			●	
Change Transfer Case Fluid (All Wheel Drive (AWD) only)					●					●					●	
Change Timing Belt & Tensioner																●



# CHRYSLER DIESEL ENGINE MAINTENANCE

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## **CAUTION!**

**FAILURE TO PERFORM THE REQUIRED MAINTENANCE ITEMS MAY RESULT IN DAMAGE TO THE VEHICLE.**

### **At Each Stop for Fuel**

- Check the engine oil level, add as required.
- Check the windshield washer solvent and add if required.

### **Once a Month**

- Check tyre pressure and look for unusual wear or damage.
- Inspect the battery and clean and tighten the terminals as required.
- Check the fluid levels of coolant reservoir, brake master cylinder, power steering and transaxle and add as needed.
- Check all lights and all other electrical items for correct operation.

### **At Each Oil Change**

- Change the engine oil filter.
- Inspect the exhaust system.
- Inspect the brake hoses.
- Inspect the CV joints (if equipped) and front suspension components.
- Check the automatic transmission fluid level.
- Visually check manual transaxle for leakage. Add fluid, if necessary, to maintain the proper fluid level.
- Check the coolant level, hoses, and clamps.

**Inspection and service should also be performed anytime a malfunction is observed or suspected. Retain all receipts.**

## **WARNING!**

You can be badly injured working on or around a motor vehicle. Do only that service work for which you have the knowledge and the right equipment. If you have any doubt about your ability to perform a service job, take your vehicle to an authorised dealer.

# CHRYSLER DIESEL ENGINE MAINTENANCE

SERVICE SCHEDULE - DIESEL 2.0, 3.0 LITRE <i>(KILOMETRES)</i> <i>EVERY 10,000 KMS OR 6 MONTHS, WHICHEVER COMES FIRST</i>	1.0	1.5	1.0	1.5	4.0	1.5	1.0	1.5	1.0	4.0	1.0	1.5	1.0	1.5	4.0	1.0	1.5
	10,000 6 MTHS	20,000 12 MTHS	30,000 18 MTHS	40,000 24 MTHS	50,000 30 MTHS	60,000 36 MTHS	70,000 42 MTHS	80,000 48 MTHS	90,000 54 MTHS	100,000 60 MTHS	110,000 66 MTHS	120,000 72 MTHS	130,000 78 MTHS	140,000 84 MTHS	150,000 90 MTHS	160,000 96 MTHS	170,000 102 MTHS
Change Engine Oil & Oil Filter	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Rotate Tyres	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Inspect Engine Air Filter (Replace if necessary)	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Replace Engine Air Filter Element		●		●		●		●		●		●		●		●	
Replace Fuel Filter		●		●		●		●		●		●		●		●	
Rear differential fluid								●									●
Lubricate Steering Knuckle and Ball Joints		●		●		●		●		●		●		●		●	
Inspect Brake Pads/Linings/Rotors	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Change Automatic Transaxle Fluid & Filter					●					●					●		
Inspect Drive Belt (Replace if necessary)		●		●		●		●		●		●		●		●	
Inspect PCV Valve (Replace if necessary)			●		●		●		●		●		●		●		●
Flush & Replace Engine Coolant	REPLACE EVERY 120,000KMS OR 60 MONTHS, WHICHEVER COMES FIRST																
Connect Starcan Diagnostic Tool to Vehicle & Inspect for DTCs & Module Updates	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Replace Air Conditioning Filter			●			●			●			●			●		
Replace & Inspect the Accessory Drive Belt Tensioner (Replace if required)	●	●	●	●	●	●	●	●	●	●	*●	●	●	●	●	●	●

\*Replace timing belt and tensioner 2.0 CRD Engines @ 100,000 kilometres

# SERVICE RECORDS

The following pages provide a log to record the completion of service. Please ensure that each coupon and stub is completed and stamped by the Service Provider carrying out the work. We recommend the use of genuine DaimlerChrysler Parts and Accessories

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Kilometres x000 .....  
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Odometer Reading:.....

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# CHRYSLER NATIONAL DEALER LIST

To locate your nearest dealer dial **1300 005 337** or log on to [www.jeep.com.au](http://www.jeep.com.au), [www.jeep.com.au](http://www.jeep.com.au) or refer to the dealer directory below.

## NEW SOUTH WALES

### ALBURY

Alessi Chrysler Jeep Dodge  
Cnr Wodonga Place & Hume St, Albury NSW 2640 (02) 6021 2111

### BROOKVALE

Robert Gaha Chrysler Jeep Dodge  
573 Pittwater Road, Brookvale NSW 2100 (02) 9939 6000

### CANBERRA

Rolfe Motors  
29 Botany Street, Phillip ACT 2606 (02) 6282 4888

### CESSNOCK

Hunter Chrysler Jeep  
258 Matiland Road, Cessnock NSW 2325 (02) 4990 1263

### CHATSWOOD

Scuderia Veloce Motors  
586 Pacific Highway, Chatswood NSW 2067 (02) 9411 6677

### COFFS HARBOUR

Bellbowrie Motors  
Cnr Pacific Hwy & Halls Rd, Coffs Harbour NSW 2450 (02) 6656 8700

### DUBBO

Sainsbury Automotive  
1-5 Bourke Street, Dubbo NSW 2830 (02) 6884 6444

### GOSFORD

Central Coast Chrysler Jeep Dodge  
373 Mann Street, Gosford NSW 2250 (02) 4323 1576

### LISMORE

North Coast Motor Group  
186 Keen Street, Lismore NSW 2480 (02) 6621 2611

### MIRANDA

Tynan Motors  
117-119 Princess Hwy, Sylvania NSW 2224 (02) 9545 8888  
Service Centre: 98 Oak Road, Kirrawee NSW 2322

### NARELLAN

Macarthur Chrysler Jeep Dodge  
8 Yarmouth Place, Narellan NSW 2567 (02) 4648 8000

### NEWCASTLE

Kloster Chrysler Jeep Dodge  
Cnr Tudor & Parry Streets, Hamilton NSW 2303 (02) 4922 0580

# CHRYSLER NATIONAL DEALER LIST

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## ORANGE

Orange Chrysler Jeep Dodge  
32 Forbes Road, Orange NSW 2800 (02) 6361 1000

## PARRAMATTA

Parramatta Chrysler Jeep Dodge  
23-31 Church Street, Parramatta NSW 2150 (02) 9687 2244  
Service Centre: 3 Grand Ave, Camellia NSW 2142 (02) 9684 5555

## PENRITH

Penrith Chrysler Jeep Dodge  
2128-2140 Castlereagh, Penrith NSW 2750 (02) 4724 5577

## PORT MACQUARIE

Andrew Miedecke Motors  
100 Hastings River Dve, Port Macquarie NSW 2444 (02) 6583 8855

## RUSHCUTTERS BAY

York Motors Chrysler Jeep Dodge  
16-32 McLachlan Ave Rushcutters Bay 2011 (02) 9360 9955  
Service Centre: 16 Neild Ave, Rushcutters NSW 2011

## TAMWORTH

Woodleys Motors  
200-208 Marius Street, Tamworth NSW 2340 (02) 6766 1077

## WAGGA WAGGA

Wagga City Chrysler Jeep  
77 Dobney Avenue, Wagga Wagga NSW 2650 (02) 6925 3600

## WARWICK FARM

Peter Warren Automotive  
Todman Rd, Hume Hwy, Warwick Farm NSW 2170 (02) 9828 8989

## WOLLONGONG

Illawarra Star Motors  
Cnr Bourke & Flinders Sts, Wollongong NSW 2500 (02) 4228 8433

## QUEENSLAND

### ALBION

Albion Chrysler Jeep Dodge  
75 Sandgate Road, Albion QLD 4010 (07) 3243 7899

### BUNDABERG

Bundaberg Prestige  
15 Bourbong St, Bundaberg QLD 4670 (07) 4151 1923

### CAIRNS

F R Ireland Chrysler Jeep Dodge  
219-233 Mulgrave Road, Cairns QLD 4870 (07) 4052 3666

### HOLLAND PARK

Leo Muller Chrysler Jeep Dodge  
750 Logan Road, Holland Park QLD 4121 (07) 3243 7766  
Service Centre: 140 Wecker Rd, Mansfield QLD 4122 (07) 3243 7788

# CHRYSLER NATIONAL DEALER LIST

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## MACKAY

North Jacklin Chrysler Jeep  
Cnr Wood and Gordon Sts, Mackay QLD 4740 (07) 4963 2200

## MAROOCHYDORE

Sunco Motors  
12-24 Wisers Road, Maroochydore QLD 4558 (07) 5456 8000

## MT ISA

Bell & Moir Corporation  
81-83 Camooweal Street, Mt Isa QLD 4825 (07) 4743 3066

## NOOSAVILLE

Garry Crick Auto Group  
Lot 4, Lionel Donovan Drive, Noosaville QLD 4566 (07) 54403600

## REDCLIFFE

Northstar Chrysler Jeep Dodge  
320 Anzac Avenue, Kippa-Ring QLD 4021 (07) 3897 4500

## ROCKHAMPTON

D C Motors  
Cnr Derby & Campbell Sts, Rockhampton QLD 4700 (07) 4999 1200

## SOUTHPORT

Gold Coast Chrysler Jeep Dodge  
Cnr Nind & High Sts, Southport QLD 4215 (07) 5583 8820

## TOOWOOMBA

Armstrong Auto Group  
78-84 Neil Street, Toowoomba QLD 4350 (07) 4638 5455

## TOWNSVILLE

Pickerings Chrysler Jeep Dodge  
609-633 Sturt Street, Townsville QLD 4810 (07) 4726 5555

## TWEED HEADS

Tweed Chrysler Jeep  
117-123 Minjungbal Drive, Tweed Heads South  
NSW 2486 (07) 5569 9720

## VICTORIA

### BALLARAT

Southside Chrysler Jeep Dodge  
23-25 Albert Street, Sebastapol VIC 3356 (03) 5335 9503

### BENDIGO

Symes Motors  
Cnr High & Violet Streets, Bendigo VIC 3550 (03) 5442 3111

### BERWICK

Berwick Chrysler Jeep Dodge  
257 Princes Highway, Berwick VIC 3806 (03) 9769 5559

### BRIGHTON

Brighton Chrysler Jeep Dodge  
229 Nepean Highway, Brighton VIC 3185 (03) 9596 6696  
Service Centre: 328 New Street, Brighton VIC 3186 (03) 9596 5399

# CHRYSLER NATIONAL DEALER LIST

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## BUNDOORA

Northern Chrysler Jeep Dodge  
429-443 Grimshaw Street, Bundoora VIC 3083 (03) 9466 5888  
Service Centre: 45-47 Clements Ave, Bundoora VIC 3083

## FRANKSTON

Bayside Chrysler Jeep Dodge  
126 Dandenong Rd, Frankston VIC 3199 (03) 9782 2744

## GEELONG

Geelong City Motors  
1 Settlement Road, Belmont VIC 3216 (03) 5244 3000

## MELBOURNE

City Chrysler Jeep Dodge  
199-217 Peel Street, North Melbourne VIC 3051 (03) 9328 2555

## MILDURA

Auto Synergy  
42 Seventh Street, East Mildura VIC 3500 (03) 5022 0927

## MORWELL

Valley Chrysler Jeep Dodge  
16 Saskia Way, Morwell VIC 3840 (03) 5133 3338

## NUNAWADING

Nunawading Chrysler Jeep Dodge  
432 Whitehorse Rd, Nunawading VIC 3131 (03) 9210 3000

## SHEPPARTON

Ken Muston Automotive  
205 -215 Benalla Road, Shepparton VIC 3630 (03) 5821 6688

## WERRIBEE

Werribee Chrysler Jeep Dodge  
37-43 Cherry Street, Werribee VIC 3030 (03) 9742 6222

## TASMANIA

### BURNIE

Motors - Burnie  
147-153 Bass Highway, Burnie TAS 7320 (03) 6430 3100

### HOBART

Motors - Hobart  
174 Argyle Street, Hobart TAS 7000 (03) 6234 8899

### LAUNCESTON

Motors - Launceston  
Cnr York & Wellington Sts, Launceston TAS 7250 (03) 6332 8100

# CHRYSLER NATIONAL DEALER LIST

## SOUTH AUSTRALIA

### PROSPECT

Adelaide City Chrysler Jeep Dodge  
142 Main North Road, Prospect SA 5082 (08) 8343 1900

### ST MARYS

Adrian Brien Chrysler Jeep Dodge  
1305 South Road, St Marys SA 5042 (08) 8374 5444

## WESTERN AUSTRALIA

### ALBANY

Barnesby Chrysler Jeep  
426 Albany Highway, Albany WA 6330 (08) 9842 8777

### BUNBURY

Bunbury Chrysler Jeep Dodge  
Sandridge Road, Bunbury WA 6230 (08) 9791 4888

### MADDINGTON

DVG Chrysler Jeep Dodge  
1900 Albany Highway, Maddington WA 6109 (08) 9492 0000

### MANDURAH

Mandurah Chrysler Jeep  
119-121 Pinjarra Road, Mandurah WA 6210 (08) 9581 1581  
Service Centre: Cnr Thornborough & Quarry Way, Mandurah WA 6210

### MELVILLE

DVG Chrysler Jeep Dodge  
170 Leach Highway, Melville WA 6156 (08) 9317 2777  
Service Centre: 80 Norma Road, Myaree WA 6154 (08) 9317 2422

### NEDLANDS

Chellingworth Chrysler Jeep Dodge  
101 Stirling Highway, Nedlands WA 6009 (08) 9273 3131

### WANGARA

Wanneroo Chrysler Jeep Dodge  
2 Baretta Road, Wangara WA 6065 (08) 9309 9999

## NORTHERN TERRITORY

### ALICE SPRINGS

Centralian Motors  
Cnr North Stuart Hwy & Dalgety Rd, Alice Springs  
NT 0870 (08) 8952 2333

### DARWIN

Kerry Chrysler Jeep Dodge  
13-15 Stuart Highway, Stuart Park, Darwin NT 0820 (08) 8980 8080





# CHANGE OF OWNERSHIP

If your name or address has changed or you are the owner of this vehicle please complete the other side of this form and mail in a stamped envelope to the following address:

**DAIMLERCHRYSLER Australia/Pacific Pty Ltd  
Chrysler Vehicle Division  
P.O. Box 4214,  
Mulgrave, Victoria 3170**

## DAIMLERCHRYSLER PRIVACY POLICY

At the DaimlerChrysler Group, we share your concern over privacy. Your personal information may be shared within the DaimlerChrysler Group authorised dealers, authorised third parties and associated companies for administration of the warranty program, as required by law. You may elect to have no other communication with us, other than is related to these warranty-related issues and customer satisfaction measures.

However, we wish to maintain an on-going relationship with you, as a member of the DaimlerChrysler family. This requires the use of the information provided to us, either directly or through our authorised dealer network. This information allows both your dealer, the DaimlerChrysler Group, associated companies and third party service providers to provide you with continuing support and assistance, and it helps us in the development of relevant marketing communications and special offers for your benefit.

Simply check the box  if you DO NOT wish to receive future marketing communications, including updates, special offers and information on new models.

A full copy of the DaimlerChrysler Privacy Policy may be obtained through your dealer, through a DaimlerChrysler office or on our website [www.daimlerchrysler.com.au](http://www.daimlerchrysler.com.au). You are entitled to access any information we have collected about you. Full details of this process are defined within our Privacy Policy. Put simply, all you have to do is notify DaimlerChrysler of your request in writing marked to the attention of the Data Protection Officer at PO Box 4214, Mulgrave VIC 3170 or make the request via our website.

Signing on reverse indicates that your have read, understood and agree to these conditions.

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